Research Administrators' Network Meeting

AGENDA

February 28, 2017 2:00-4:00 p.m.

Michigan League Ballroom

Webcast - http://orsp.umich.edu/ran-meeting-live-stream

Welcome & Introductions [2:00-2:10]

Becky O'Brien, RAAC Communications Subcommittee Chair Craig Reynolds, Director, ORSP, Guest Emcee

Professional Development Spotlight [2:10-2:20]

Announcements: Professional Societies Updates, aiM Higher, Navigate

Makerspaces & Creative Thinking [2:20-2:55]

Kristin Fontichiaro, School of Information Presentation & Networking Activity

Break [2:55-3:05]

Updates [3:05-3:35]

Sponsored Programs, Debbie Talley, Director, Sponsored Programs [3:05-3:15]
 ITS, Cathy Handyside, Interim Assistant Director, ITS [3:15-3:25]
 Office of Research & Sponsored Projects, Craig Reynolds, Director, ORSP [3:25-3:35]

Sneak Peek of New U-M Deadline Policy [3:35-3:55]

Craig Reynolds, Director, ORSP [3:35-3:55]

Closing Remarks [3:55-4:00]

RAN schedule for the rest of this Academic Year:

http://orsp.umich.edu/ran

Ideas for a future meeting? Contact ran-plans@umich.edu

Brought to you by the Research Administration Advisory Council (RAAC) Communications Subcommittee.

Research Administrators' Network

Welcome!



Professional Development Spotlight

Research Administrators' Network



National Council of University Research Administrators (NCURA) Update

Research Administrators' Network



The Benefits of Joining NCURA





Upcoming Meetings



- Region IV (Midwest) Annual Meeting
 - April 23-26, 2017, Madison, WI
- 59th National Annual Meeting
 - August 6-9, 2017, Washington, DC

Upcoming Traveling Workshops



- Financial Research Administration
- Fundamentals of Sponsored Project Administration
- Sponsored Project Administration, Level II
 - May 22-24, 2017, Baltimore, MD

Society of Research Administrators International (SRAI) Update

Research Administrators' Network



SRAI Update



Society of Research Administrators International (SRAI)

- SRA Michigan Chapter Meeting will be held Friday, June 23, 2017 at the University of Michigan - Dearborn.
 - The theme is: "From Carriage to Crossover: Cruising the Research Administration Highway."
 - The meeting will include a networking mixer.
 - Call for presentations will be sent shortly.
 - This year, there will not be affiliate membership fees included in the cost of registration for anyone who registered and attended last year.
- Contact Cathy Seay-Ostrowski (<u>cathyso@umich.edu</u>) for more information.

SRAI Update



Society of Research Administrators International (SRAI)

- SRA Joint Southern / Midwest Section Meeting will be held May 7 10,
 2017 in Nashville, Tennessee.
 - The theme is: "Spirit of Nashville: Making Your Own Music in Research Administration."
 - There is a contest to see which institution can bring in the most attendees - a group from U-M will be carpooling to the meeting.
- Contact Heather Kraus (<u>hlkraus@umich.edu</u>) for more information.

National Organization of Research Development Professionals (NORDP) Update Research Administrators' Network



NORDP Update



National Organization of Research Development Professionals (NORDP)

- The 9th Annual NORDP Conference is set for May 8-10, 2017; registration is now open.
- The conference will take place in Denver, Colorado.
- Calls for proposals for panels and poster presentations will be announced shortly.
- Visit http://www.nordp.org/conferences for more information.
- U-M Research Development conference is currently in the planning stages (June 2017)

Professional Societies Information



National Council of University Research Administrators (NCURA)

http://www.ncura.edu/

Society of Research Administrators International (SRAI)

http://srainternational.org/

National Organization of Research Development Professionals (NORDP)

http://www.nordp.org/

aiM Higher / CRA Update Research Administrators' Network



aiM Higher / CRA Update



aiM Higher / Certified Research Administrator (CRA)

- The latest cohort of the aiM Higher CRA Study Group is underway.
- aiM Higher is highly recommended for those interested in taking the CRA exam (administered by the Research Administrators Certification Council).
- We would like to recognize those who recently completed certification or were previously certified.

Newly certified		Previously certified	
 Stacey Althouse Carrie Disney Teresa Herrick Amy Holihan Heidi Madias Kimberly Mann 	 Kristin Poole Kristianne Rork Scott Stanfill Karen Szemak Beth Talbot Jeanine Tsang Pat Turnbull 	 Eve Bernos Rolfe Carlson Anita English Sue Kelch Jeff Longe Danielle Smith June Wilson 	

aiM Higher / CRA Update



aiM Higher / Certified Research Administrator (CRA) Study Group

http://orsp.umich.edu/tools-resources/navigate-professionaldevelopment/aim-higher-cra-study-group

Research Administrator Certification Council

http://www.racc-cert.org/index.html

Navigate Update Research Administrators' Network

David Mulder, Training Manager February 28, 2017



Navigate Update



Navigate - Training Priorities Survey

- In order to gauge training priorities, a survey will be sent via a Research Administration Post Immediate Dispatch (RAPid).
- The survey will ask about the following:
 - Potential faculty training topics
 - Potential research administrator training topics
 - Potential "lunch and learn" topics
- If you do not currently receive the RAP or RAPid e-mails, please sign up here: http://orsp.umich.edu/newsletter-signup.

Navigate Update



Questions? Ideas? Want to help?

Navigate-Research@umich.edu

Making in Michigan Libraries

Research Administrators' Network

Kristin Fontichiaro, Clinical Associate Professor, School of Information font@umich.edu | @activelearning February 28, 2017

This project was made possible in part by the Institute of Museum and Library Services RE-05-15-0021-15





Today



How I Got Here

Our Project

Our Findings

Our Prototype



raspberrypi.org



INTENSIFYING STUDENT LEARNING

around town
around the globe
in service-learning
in student organizations
in artistic presentations
in residence halls
in laboratories

ninternships on the Dias



MICHIGAN MAKERS

Michigan Makers: Developing Leadership Through Makerspace Mentorship

By combining Quick Wins funding with School of Information funding, we have developed two after-school makerspaces, one at Ypsilanti Community Middle School and the other at Mitchell Elementary in Ann Arbor. In these weekly spaces, graduate student mentors work to create a culture of "making" in both digital and physical spaces. Each week, mentors create a menu of activities from which students can choose to participate, ranging from multimedia production to circuitry to sewing. Through blogs, conversations, reflective journals, and documentary photos and videos, we are learning more about strategies for effectively organizing productive maker communities; supporting mentorship; fueling informal, self-directed learning and creative process; and

production. As the maker movement gains momentum in schools,

PROJECTS • QUICK WINS & DISCOVERY

TRANSFORMATION

GRANT PROGRAM

- · QUICK WINS & DISCOVERY CALL FOR PROPOSALS
- TRANSFORMATION CALL FOR PROPOSALS
- · CALENDAR
- FAQ
- SUBMIT A PROPOSAL

COMMITTEE





MAKING AND LEARNING: A Three-Day Workshop

PICKFORD ARTS & LEARNING CENTER

230 E. Main St., next to the Pickford Community Library

JUNE 20 - 22 10AM - 4:30PM

Join Us In Pickford

... for a three-day workshop on developing a robust culture of making in schools, libraries, civic organizations, and scouting troops. Over the course of three days, we'll explore how to plan a purposeful program; examine community needs; experiment with various maker genres, materials, and tools; network with other maker organizers; try out assessment strategies for formal and informal learning settings; and strategize how to empower makers of all ages discuss and describe their work. Try your hand at 3D modeling and printing, too! While portions of this workshop will be repeated at other sites on the project's road tour, unique to Pickford will be a workshop on Arduino microcontrollers led by Chris Smith of Lake Superior State

SCECHs available. Lunch available for \$8.00 if ordered at time of registration.

makinglibraries.si.umich.edu/road-trip





PICKFORD COMMUNITY LIBRARY

Sponsored by the University of Michigan School at information's Making in Michigan Libraries Project in collaboration with trained by the University of Microgan School of Information's Making in Microgan Libraries Project in confidentiates the Products Community Ubstary, Funding made possible in part by Institute for Maseum and Library Services

Benzonia MakerFest 2016 Wednesday, August 17

A family-friendly celebration of tinkering, technology, and crafts, including

Fashion Hacking Glass etching 3D printer LEGO Ircuit Building akey Makey



6-8pm

Benzonia

Benzonia Public Library

891 Michigan Ave

PD Goals



Purposeful planning

Make cross-community connections

Sustainable, grounded, cost-effective practice more than drinking the Kool-Aid

Hands-on experimentation

In rural communities, we find ...



Resourcefulness

Community coalescence around traditional organizations (schools | churches | libraries)

FFA | 4-H (underrepresented in scholarly literature)

Balance between acknowledgement of tradition with excitement over future innovation

Extensive, if overlooked, craft knowledge



But in rural communities, we also find...

- Downplaying "feminine" forms of making
- **Aging population**
- **Bandwidth issues**
- Distance from & perception of universities
- Closed factories; mono-industry communities
- STEM goals with low STEM expertise, mismatched need



Occupational Outlook Handbook >

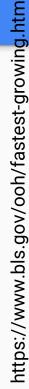
EN ESPAÑOL PRINTER-FRIENDLY

Fastest Growing Occupations

Fastest growing occupations: 20 occupations with the highest percent change of employment between 2014-24.

Click on an occupation name to see the full occupational profile.

OCCUPATION	GROWTH RATE, 2014-24	-	2015 MEDIAN PAY
Wind turbine service technicians		108%	\$51,050 per year
Occupational therapy assistants	43%		\$57,870 per year
Physical therapist assistants	41%		\$55,170 per year
Physical therapist aides	39%		\$25,120 per year
Home health aides	38%		\$21,920 per year
Commercial divers	37%		\$50,470 per year
Nurse practitioners	35%		\$98,190 per year
Physical therapists	34%		\$84,020 per year
Statisticians	34%		\$80,110 per year
Ambulance drivers and attendants, except emergency medical echnicians	33%		\$23,740 per year
Occupational therapy aides	31%		\$27,800 per year
Physician assistants	30%		\$98,180 per year
Operations research analysts	30%		\$78,630 per year
Personal financial advisors	30%		\$89,160 per year
Cartographers and photogrammetrists	29%		\$61,880 per year
Genetic counselors	29%		\$72,090 per year
nterpreters and translators	29%		\$44,190 per year



PD vs. Deep Dive Sites: Exposure vs. Co-Creation

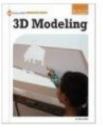
















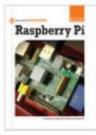


















Publishing and Output

Cherry Lake Publishing:

Makers as Innovators: (24 titles, 4 in press)

Makers as Innovators Junior (16 titles in press)

Teacher Librarian column

Makerspaces chapter in national LIS textbook Capitol Hill Maker Faire



T-Skirt

Need a skirt? Find an adult-sized shortsleeved T-shirt that is okay to use. Step into the neck of the shirt. Pull it up to your waist. Push the sleeves inside the sleeve holes to make pockets. Finally, ask an adult to help you sew the pockets shut.

Our Prototype



How can we encourage divergent, creative, and innovative thinking at almost no cost?



The As-Yet Untitled "Design Thinking Game"

http://imlsmaking.sites.uofmhosting.net/handbook/





The As-Yet Untitled "Design Thinking Game"

http://imlsmaking.sites.uofmhosting.net/handbook/

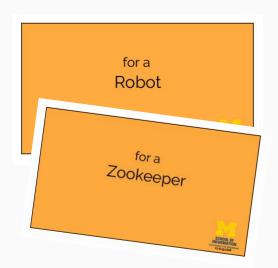




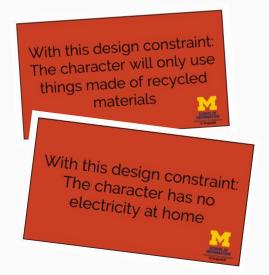


The As-Yet Untitled "Design Thinking Game"

http://imlsmaking.sites.uofmhosting.net/handbook/







Your Turn



Talk with your table.

Sketch or write your ideas. More ideas are better!

Choose your favorite.

Title your work.

Your Turn



Talk with your table.

Ask what the needs of the user would be.

Sketch or write your ideas.

More ideas are better!

Choose your favorite.

Title your work.



for a Dinosaur With this design constraint:
The invention must work in
the Arctic Circle



Sponsored Programs Update Research Administrators' Network

Debbie Talley, Director, Sponsored Programs February 28, 2017



Financial closeout guide and checklist

Office of Contract

Contact Sponsored Programs

Administration



These resources help the RA to successfully manage pre-closeout and financial closeout process.

Choose from *one* of two checklists. Both options reference a detailed Guide.

The Guide includes websites, phone numbers, and who to contact.



http://www.finance.umich.edu/programs/forms/SPPGCC

Reporting, Reconciliation and Project Closeout

The Reporting area is responsible for the Financial Reporting and p

21 evpenditure review and any financial reports required by the sp

Financial closeout guide and checklist







Purpose: The responsibilities of a research adn SAPOCs and units, we provide this Project Fina helping you successfully manage pre-closeout!

How to Use These Resources: This Project First can choose either checklist. Both documents o and the other with Areas to Address.

Project Financial Closeout Checklist Option: lists the steps and appropriate lead time to c Financial Status Report (FSR).

Project Financial Closeout Checklist Option 2 all the actions you need to take (e.g., what to you can use this as a reminder of all the area

You can choose which checklist to use, and ser it's due or when you need to initiate an early of Pick either checklist and follow the steps. The every step or task is applicable. Several of the Guide, so that you can refer to it to find definit

All of these resources are found at http://www.To.assist in long-term planning, it may be usefudeptid, SAPOC or other data point;: Business C

Closeout Guidance v. 7 - 1/24/2017



This Closeout Checklist, Areas to Address, is organize to take (e.g., what to reconcile, and, generally, who (PSI)). When you know the timing, you can use this a perticularly useful for unit- tritisted early closeouts. <u>Protect Financial Closeout Guide</u>. Refer to that Proje website URLs. The checkloses for each item an elevative URLs. Complete and return either this Areas Sovenord Programm Customer Service Receives Foreign Complete and Projection of the Policy Complete and Projection Complete Service Receives Foreign F

PYODEC	Title	
Princip	al Investigator;	
Grant I	and PAF Number:	
ACTIO	N STEPS - Financial	Closeout
Com	municate with Stakehol	Idens Learn More
•	Project Director / Princip	nel Investigator (PO/PI)
	Project team members	
•	Unit purchasing / procur	ement staff
	SAPOCs (Single Administ	rative Point of Contact)
	Subcontracted partners	
II. Rev	iew Terms of Award, Bu	idget, Reporting Req
	Budget Category Variance	es (25% or sponsor-def
	Cost Share Commitment	s – review obligation ar
•	Equipment - review for a	afowability
	Equipment Fabrication -	review 255k threshold
٠	Student Aid and Stipend	s - review for allowabili
	US-monitored Expenses	& Unafficiable Expense

Review Revenue and University Commit



This checklet option is organized as a Timeline Approach; it works backward from the deadline, this the stops and proporphise has little in close ord a project. You can take a prosicitive and timely approach without waiting to receive the Financial Status Report ISRI, Several of the items within are linked directly to the companion document; the principles of Financial Consequence Capits. Refer to that Project Financial Consequence Capits and of deletiblines, constant number or the project Financial Consequence Capits. Refer to that Project Financial Consequence Capits and deletiblines, constant number or Projector Capits and Project Register (Service Projects Financial Consequence Capits (Service Projects Capits Financial Consequence Capits (Service Projects Capits Financial Capits (Service Projects Fina

Project			
	of Investigator		
Grant a	and PAF Number:		
AGIIG	ON STEPS - Financial Closeout	- Complete	100
120 De	nys		
	Communicate with Stakeholders that project is ending: Project Directory? [PD/PG] project team, unit punchasing/procurement staff, Single Administ (SAPOCs), subPGs, subcontract partners		
	Budget Category Variances - review status (25% or sponsor-defined)	per Mark	
	Equipment - review for allowability		
	Review Award Terms - cost reimbursement, milestone, fixed price, etc.	Care More	
•	Review Status of Outstanding Invoices – run Accounts Receivable Report	STORE	
0 Days			
	Accounts Payable Vouchers and Purchase Orders – review open amount	Table bears	8
•	DBE changes - process for all regular and temporary faculty, staff and stu-	dents Standard	
	UG-monitored Expenses & Unaflowable Expenses – review budget, requiapproval	nt spooner (management)	
		_	

1. or 2. Choose from one of two Checklists. (Arranged by Areas to Address or a Timeline approach). Use for your own reference with an FSR, or include for unit-initiated early closeouts.

3. Both reference the *Closeout Guide* for further details.

Thanks again to...

Anita English (formerly of the U-M Medical School) - Project Champion

Meenu Baxendale (SNRE)

Kristie Beckon (Sponsored Programs)

Nichole Burnside (ISR)

Kathy DeWitt (ORSP)

Missy Denny (Sponsored Programs)

Megan Diffin (Medical School)

Rhonda Jent (College of Engineering)

Charles Mattison (ISR)

Anna Taylor (Dentistry)

Audits



NSF Data Analytics Audit - working with NSF audit resolution

Single Audit - ongoing



Personnel News



Staff moves to campus positions

Update on new staff





ITS Update

Research Administrators' Network

Cathy Handyside, Interim Assistant Director - ITS Research Administration Systems
February 28, 2017



Overview



Update on PM Performance

- eRPM Updates
 - SF424 Completed Feb. 18, 2017
 - System Update Completed Feb. 20, 2017
- eRPM Vendor Upgrade
 - Planned for April/May

Update on PM Performance



System Slowness during NIH deadline period

- Continuing to work with vendor, Click/Huron
- Received fix for memory management issue
 - Applied in late January
 - Fix memory issue, but continued to observe contention issues
 - Continued mitigation strategy of performing maintenance during business day to clear contention and restore acceptable performance
- Received several additional fixes for specific contention issues

eRPM Update - SF424



- Updates to Subaward Budget Forms
- Added support for the several Research & Related Subaward Budget Attachment(s)
- Improved NIH validation messages when required documents are missing.

- eRPM System Update February 20, 2017
 - Updates to Proposal Approval Form (PAF)
 - Attestation language on the PI Sign PAF activity updated to include language on PI responsibility for lab safety (if applicable).
 - Resolved issue with display of investigators with no space required on the PAF Summary
 - Resolved issue with Status Map on/off display

 Export Controls - Technology Control Plans now have an automated amendment process workflow.

eRPM System Update – February 20, 2017

New Sign PAF Language

Sign PAF

By selecting Sign PAF and clicking OK, the undersigned, to the best of their knowledge and belief:

- Certifies that the information submitted within the application is true, complete, and accurate.
 - a. Certifies that any false, fictitious, or fradulent statement or claims may subject the PI to criminal, civil, or administrative penalties (DHHS funds only).
- Certifies the proposed work is consistent with University unit objectives and all faculty involved in the proposal have agreed to participate.
- 3. Certifies that no Federal appropriated funds have been or will be paid to influence or attempt to influence the granting of this award.
- Accepts the obligations and commitments described in the proposal.
- Agrees to perform the work in accordance with University and sponsor policies, which includes maintaining safe practices for the conduct of the project, reporting safety incidents, using properly commissioned lab space (if applicable), and properly disposing of or removing hazardous materials or equipment (if applicable).
- Agrees to accept responsibility for the scientific or programmatic conduct of the project and to provide the required progress reports if an award is made as a result of this proposal.
- Certifies that the Conflict of Interest Statement above is true, complete, and accurate, and agrees to disclose any new outside interests or changes to existing outside interests during the term of the proposed project following the instructions at Disclosure Process.

ign the PAF:			
			

eRPM Vendor Upgrade - April/May 2017



Huron/Click Framework Portal Upgrade

- Currently on version 6.1.3
- Planning two stage upgrade to version 8.0.2
 - Upgrade to interim version Weekend of March 31, 2017
 - Limited user-facing changes
 - Upgrade to version 8.0.2 Weekend of May 5, 2017
 - Updated user interface
 - Updated Microsoft technology

Thank you!



Thank you for your time!

ORSP Update Research Administrators' Network

Craig Reynolds, Director, ORSP February 28, 2017



ORSP Staff Update



New Smiling Faces!

- Dan Garber, Assistant Project Rep., Private Sponsors Team
- Lizzie Howard, Administrative Assistant Associate
- Stephanie Stenberg, Assistant Project Rep., Private Sponsors Team

Old Smiling Faces in New Roles!

- Ryan Lankton, Asst. Managing Project Rep., Government Sponsors Team
- Tony Nielsen, Asst. Managing Project Rep., Private Sponsors Team
- Patrick Woods, Asst. Managing Project Rep., Private Sponsors Team

Federal Update - Reducing Regulatory Burden



21st Century Cures Act (PL 114-255)

- Establish Research Policies Board
- Ease Subrecipient Monitoring Requirements
- Create Federal-wide Conflict of Interest Policy
- Review Animal Research Regulations

National Defense Authorization Act (PL 114-328)

Increase Micropurchase Threshold to \$10K or higher

American Innovation and Competitiveness Act (PL 114-329)

- Establish Interagency Working Group on Research Regulations
- Increase Micropurchase Threshold to \$10K or higher

Federal Update



Uniform Guidance

Micro-purchase threshold staying at \$10K? Stay tuned!

Research Terms and Conditions

Still pending!

Final "Common Rule" on Protection of Human Subjects

- Published in Federal Register, January 19, 2017
- Effective January 19, 2018 (cooperative research: January 20, 2020)

Federal Update



National Institutes of Health

- FY17 NRSA Postdoctoral Fellow Stipends (NOT-OD-003)
- New Grants Policy Statement (NOT-OD-021)
- Revised SF424 R&R Application Guide (NOT-OD-023)
- Final Research Performance Progress Report (NOT-OD-17-022)
- Interim Research Performance Progress Report (NOT-OD-17-037)
- New Limitation on Appendix Materials Policy (NOT-OD-17-035)
- Updated Font Guidelines (NOT-OD-17-030)
- Single IRB for Multi-Site Studies (NOT-OD-16-094)
 - Effective September 25, 2017

Federal Update



National Science Foundation

Updated PAPPG effective Jan. 30, 2017

Department of Defense

- AFOSR intends to withhold funds when final reports delinquent
- Reminder: Separate IRB and IACUC approvals for new protocols and amendments to existing protocols

Sneak Peek of New U-M Deadline Policy

Research Administrators' Network

Craig Reynolds, Director, ORSP February 28, 2017



What is ORSP's current deadline policy?



• The deadline for submitting the Proposal Approval Form (PAF) and final proposal is four (4) business days in advance of the sponsor's deadline.

ORSP's policy is not enforced and is regularly ignored.



 All PAFs and final proposal documents must be received in ORSP 3 business days ahead of the sponsor's deadline, e.g.:

Sponsor Deadline	Internal Deadline
5:00 PM ET, Friday, June 5	5:00 PM ET, Tuesday, June 2
12:00 PM ET, Friday, June 5	12:00 PM ET, Tuesday, June 2
8:00 PM ET, Friday, June 5	5:00 PM ET, Tuesday, June 2
5:00 PM ET, Monday, July 16	5:00 PM ET, Wednesday, July 11



 PAFs/proposals not received by the internal deadline will not be submitted. However...

 PIs (or their delegates) may request an exception to the internal deadline of an additional business day in the event of exceptional circumstances



- Examples of Acceptable Exceptional Circumstances
 - Unanticipated medical emergency of PI or an immediate family member
 - Natural disaster
 - Emergency closing of U-M due to severe weather
 - PI was notified by sponsor of funding opportunity less than X weeks prior to the deadline
- Examples of Unacceptable Exceptional Circumstances
 - More time is needed to complete the proposal
 - Sub-contractor/sub-recipient documentation is late
 - Heavy teaching, patient care, or administrative responsibilities
 - Failure to complete required registrations in advance of the due date



- Exceptions must be approved by the school/college/ institute and an ORSP Managing PR, whose approval is not guaranteed.
- Proposals granted an exception will not be submitted at the expense of other applicants for the same deadline who were timely.

Soliciting feedback...



Meeting Schedule

	May	10, 2016	RAAC	Executive	Committee
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/	Sept. 30, 2016	Faculty Senate Research Policies Comm.
	7	

	/	Oct.	12,	2016	Research Associate De	ans
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Soliciting feedback...



Meeting Schedule (continued)

	Nov. 8	3, 2016	RAAC Executive	Committee ((update)
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2017	Academic	Programs	Group

Rationale for a new policy



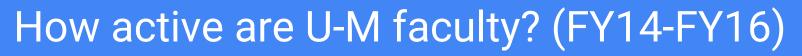
- The lack of a deadline policy is unfair to timely faculty.
- Late proposals risk not being submitted on time.
- Late proposals risk being submitted without meeting the sponsor's requirements.
- The explosion of sponsor-mandated proposal systems increases the complexity of ORSP's work and the time it takes to submit a proposal.
- Late proposals receive little-to-no compliance review.
- The lack of a deadline policy is unfair to the ORSP staff.



What does ORSP do to enable proposal submission?

ORSP conducts a 42 point review . . .

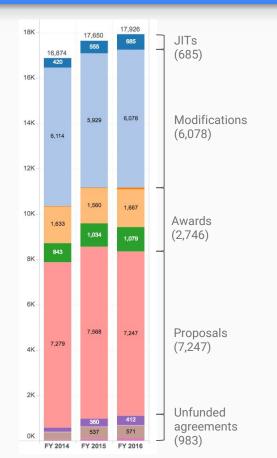
See our PAF/Proposal Review Checklist at orsp.umich.edu/sites/default/files/orsp_paf_and_proposal _checklist.pdf





Nearly 18,000 transactions per year!





Value of Proposals: \$4,757,807,340

Actual \$ Awarded:

\$1,248,815,919

How do ORSP and the Med School* support the U-M research enterprise?







^{*}The UMMS Grant Review and Analysis Office has delegated authority to submit Grants.gov proposals to NIH.

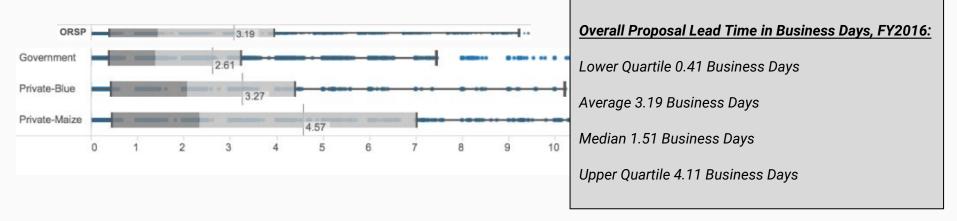
Rationale for a new policy



ORSP's policy is not strictly enforced and regularly ignored.

25% of the 7,247 proposals in FY16 were routed or finalized within
 0.41 business days of the deadline

0.41 business days of the deadline

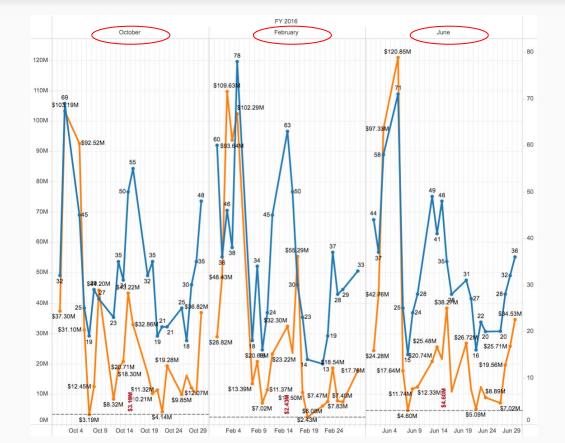


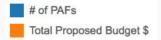
On average, seven (7) proposals per day are not ready for submission until the day they are due! But averages can be deceiving...



Daily proposal submission spikes pose a challenge



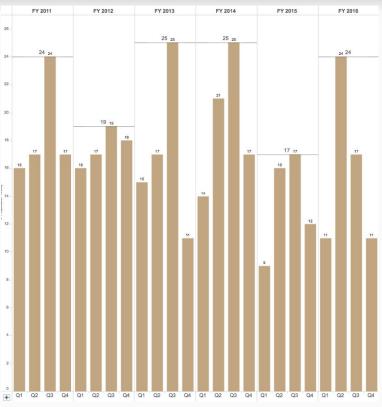






Daily proposal submission spikes pose a challenge

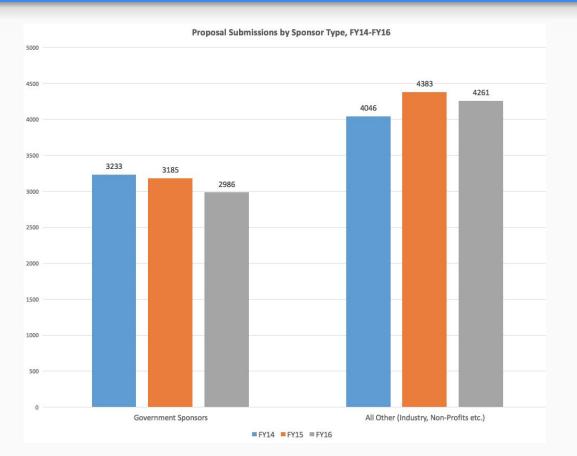
One Project
Representative can
be called upon to
submit up to 25
proposals per day!



Maximum number of submissions per day per PR, by FY quarter.

Non-government sponsors are an increasingly frequent target





Non-government sponsors create greater variability and often require more time to review

Rationale for a new policy



ORSP staff are stressed and demoralized

High numbers of late proposals

- High demand for quick turnaround times
- High expectations for quality customer service
- High numbers of grants/contracts to process

Very high levels of staff stress

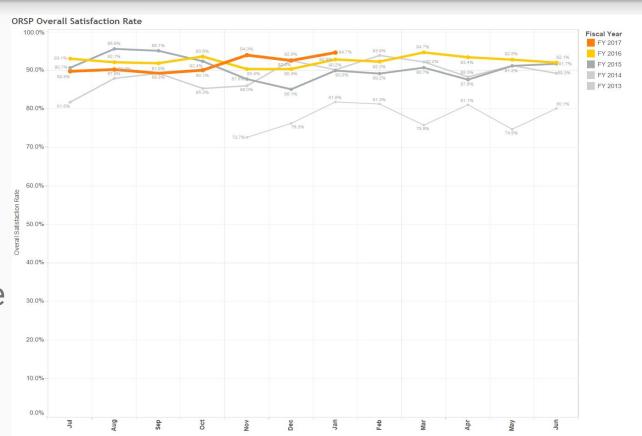
Staff retention is a serious concern.

But in spite of it all...



ORSP staff still provide great service!

Overall Customer Satisfaction is consistently in the 90-95% range!



What have we done so far?



- All managers have taken <u>Lean Office</u> training to better understand ways to streamline work
- Government Team reorganized by department rather than sponsor
- Government Team PRs cross-trained to handle multiple sponsors
- Tool to assess workload equity implemented
- Proposal/PAF review checklists created -- generic, NIH and NSF
- Campus-wide proposal submission <u>roles and responsibilities</u> <u>matrix</u> developed

Who has made a hard internal deadline policy work?



Stanford University

- 5 business days for admin shell
- 3 business days for final proposal

University of Washington

- 7 business days for admin shell
- 3 business days for final proposal

Harvard University

- 5 business days for final proposal
- Yale University
 - 5 business days for final proposal

How will we implement the policy?



- Planning and design phase for eRPM and policy changes
 - In consultation with RAAC and with assistance of ITS
 - Schools/colleges/units given time to develop own deadline policies.
- An aggressive change management plan prior to the "go live" date, with job aids, newsletter articles, and presentations to stakeholders (e.g., Research Associate Deans, RAAC, schools/colleges, faculty groups).
- An 8-month "soft launch" prior to the "go live" date
 - o PIs informed if their proposal would not have met the internal deadline.

How will we implement the policy?



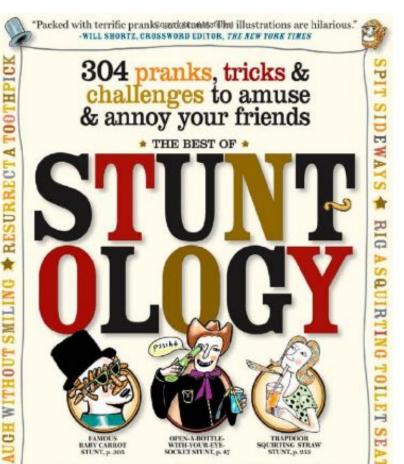
Automated email notice in eRPM of internal deadline

- School/college/unit reporting on policy adherence
- As the "go live" date nears, stakeholders re-engaged through general and targeted communications

Closing Remarks



- Thanks to the RAAC Communications Subcommittee!
- Ideas for a future meeting? <u>ran-plans@umich.edu</u>
- Next RAN meeting is May, 17, 2017 from 2:00 3:30 pm in the League Ballroom.
 - UMOR Staff Recognition Awards program to follow.



WRITTEN & DRAWN BY MASTER TRICKSTER Sam Bartlett

DRINK A GLASS OF WATER OF YOUR FOREHEAD